

Cancer Care Plan

Frequently Asked Questions

- 1) What is the age eligibility for enrolment?
The eligible enrolment age for adult is from age 21 years to 55 years, once enrolled, your plan can be renewed up to the age of 85.
- 2) Is there a waiting period from the effective date of insurance?
Yes, there is a waiting period of 90 days from the effective date of insurance.
- 3) Is there a survival period?
Yes, there is a 30-day survival period. The Cancer Benefits will be paid if you survive for at least 30 days after the date of cancer diagnosis.
- 4) Will the premium increase after enrolment?
Yes, premiums do increase with age. While we aim to keep the premiums stable, they are not guaranteed and may be adjusted based on UOI's overall portfolio claims experience.
- 5) Do I need go for a medical check-up to enrol?
No medical check-up is required; enrolment is easy and hassle-free.
- 6) What documents do I have to provide for making a claim?
To make a claim, please provide us with all your relevant medical reports, and any other documents that we may ask for. These should be provided within 30 days of the cancer diagnosis so we can process your claim promptly.
- 7) Can I make a claim if I am diagnosed while overseas?
Yes, you may submit your claim form with all relevant supporting documents, and we will process your claim as usual.
- 8) Who should I contact if I wish to make a claim?
Please contact UOI Claims Division at 6222 7733 during our business operation hours or email to contactus@uoi.com.sg.

UOI Business Hours

Monday to Thursday 8.45am to 5.45pm

Friday 8.45am to 4.45pm

Closed on weekends and public holidays

Important Notice: The above is provided for general information only and is not a contract of insurance. Full details of the terms, conditions and exclusions of the insurance are provided in the policy and will be sent to you upon acceptance of your application by United Overseas Insurance Limited ("UOI").