

Middle East Travel Advisory (Updated as of 2 Mar 2026)

1. Current Situation

A significant regional security escalation began on Saturday, 28 February 2026, following military strikes involving the United States, Israel and Iran. The situation remains highly volatile, with widespread airspace closures and significant flight disruptions reported across the Middle East.

2. MFA Singapore Travel Advisory

The Singapore Ministry of Foreign Affairs (MFA) has advised Singaporeans to defer all travel to Israel, Iran and the broader Middle East region due to the unstable security environment and ongoing disruptions.

This advisory applies to all Middle East countries, regardless of whether they were directly affected by retaliatory strikes.

Full List of Middle East Countries Covered

(Regionally recognised for travel advisory purposes)

- Bahrain
- Egypt
- Iran
- Iraq
- Israel
- Jordan
- Kuwait
- Lebanon
- Oman
- Qatar
- Saudi Arabia
- Syria
- United Arab Emirates (UAE)
- Yemen

Travellers are also advised to avoid transiting through Middle East hubs due to possible flight cancellations and airspace closures.

3. Policy Coverage

We regret that the ongoing regional security situation has led to extensive airspace closures, airport shutdowns, and major flight cancellations.

Under the terms of our policy, this situation falls under the General Exclusions relating to war and war-like operations, which apply to all sections of the policy.

This means the policy does not cover any claim that arises directly or indirectly from war, hostilities, retaliatory strikes, or military actions.

To provide clarity:

- This exclusion applies even if the policy was purchased before the conflict began.
- It applies to trip cancellation, postponement, curtailment, travel disruption, and all other policy sections.
- The exclusion applies whenever the cause of loss is linked directly or indirectly to the conflict.

For Customers Already Overseas

If you are overseas and experiencing delays or disruptions, please be assured that your policy will continue to cover events not related to the conflict. This includes:

- Medical expenses for injury or sickness
- Loss or damage to baggage
- Loss of travel documents

Coverage remains subject to policy terms and conditions.

If you require medical help or urgent support, contact our 24-hour Emergency Assistance Hotline at +65 6222 7737. Our team can guide you to the nearest suitable medical facility, assist with embassy contact details, and provide emergency support.

Amendment or Extension of Travel Insurance

To ensure your policy continues to provide coverage, please update your policy with us if:

- Your travel dates or destination have changed, or
- You are unable to return as originally planned and require an extension of your stay overseas

Please contact our Customer Service team during office hours, or email us with the following details:

- Policy number
- New travel dates (for changes to your travel plans)
- New destination (if applicable)
- Date to extend coverage to (if applicable)

Contact Details

UOI Customer Care: +65 6222 7733

Email: contactus@uoi.com.sg

Operating Hours:

- Monday–Thursday: 8.45am – 5.45pm
- Friday: 8.45am – 4.45pm
- Closed on weekends and public holidays

4. What You Can Do If Your Trip Is Affected

We have outlined the steps below to help you avoid or minimise any potential financial loss if your trip is affected.

Request Refunds or Flexible Options from Airlines & Hotels

If your travel plans are affected, you may request the following from your airline or travel provider:

- Full refund of air tickets or hotel stays
- Date change at no additional cost
- Credit for future travel
- Change of destination
- Cancellation fee waivers

This includes bookings to, from, or transiting through affected major hubs such as: Dubai, Abu Dhabi, Doha, Tel Aviv.

Avoid Transits Through the Middle East

If your trip is transiting through the Middle East, consider checking with your airline to re-route flights through non-Middle East hubs. This helps prevent:

- Missed connections
- Being stranded due to sudden airspace closures
- Unexpected accommodation or transport costs

If You Are Already Overseas – Register With Ministry of Foreign Affairs (MFA)

Registration allows MFA to contact you and provide assistance if:

- Flights are grounded
- Borders close
- Evacuation support becomes necessary

eRegister with MFA: <https://eregister.mfa.gov.sg/>